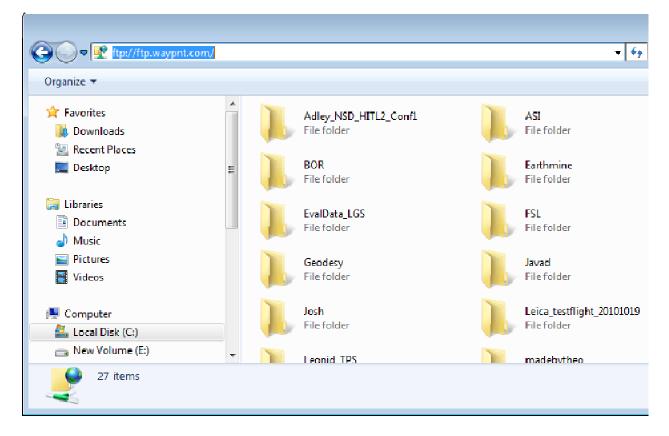
## **Connecting to the Waypoint Support FTP site**

Login credentials for the Waypoint Support FTP site are:

Site: <u>ftp.waypnt.com</u> Username: waysupport Password: shop0607box <u>ftp://waysupport:shop0607box@ftp.waypnt.com</u>

The easiest way of connecting to the FTP site is to use a dedicated FTP program, such as WS\_FTP. If this is not possible, the recommended approach is to use *Windows Explorer* (not Internet Explorer). In the *Address* bar at the top, paste the full link (<u>ftp://waysupport:shop0607box@ftp.waypnt.com</u>) and press 'Enter'.

This should give you a folder view of the FTP site as shown in the image below. You should be logged in with the above credentials, but the *Address* bar will report <u>ftp.waypnt.com</u> (hiding the login credentials).



If the window only populates with "bin", "etc", "incoming" and "outgoing" folders, then you can rightclick in the window and select "Login As.."

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🚱 🔵 🗢 🟆 🕨 The Internet 🕨 fi	tp.waypnt.com 🕨	•	Search ftp.waypnt.com	م
Organize 🔻			•= ▼ ₩=	0
<ul> <li>★ Favorites</li> <li>Downloads</li> <li>≅ Recent Places</li> <li>■ Desktop</li> <li>≅ Libraries</li> <li>≧ Documents</li> <li>▲ Music</li> </ul>	bin File folder File folder File folder	etc File folder outgoing File folder	View Sort by Group by Refresh Paste Paste shortcut	
Pictures     Videos     Computer     Local Disk (C:)     New Volume (E:)			Undo Copy Ctrl+Z Login As New Properties	
4 items				

In the box that appears, you can enter the login/password:

## Username: waysupport Password: shop0607box

Log On As 🗾 🔀					
Ŷ	•	To log on to this FTP server, type a user name and password.			
		FTP server:	ftp.waypnt.com		
		User name:	waysupport 👻		
		Password:	•••••		
		After you log on, you can add this server to your Favorites and return to it easily.			
	⚠	FTP does not encrypt or encode passwords or data before sending them to the server. To protect the security of your passwords and data, use WebDAV instead.			
	Log on anonymously Save password				
			Log On Cancel		

This should log you into the FTP site so that you can see the folders shown in the first screenshot of this e-mail. If you have any questions please contact <u>support@novatel.ca</u>