Connecting to the Waypoint Support FTP site

Login credentials for the Waypoint Support FTP site are:

Site: ftp.waypnt.com
Username: waysupport
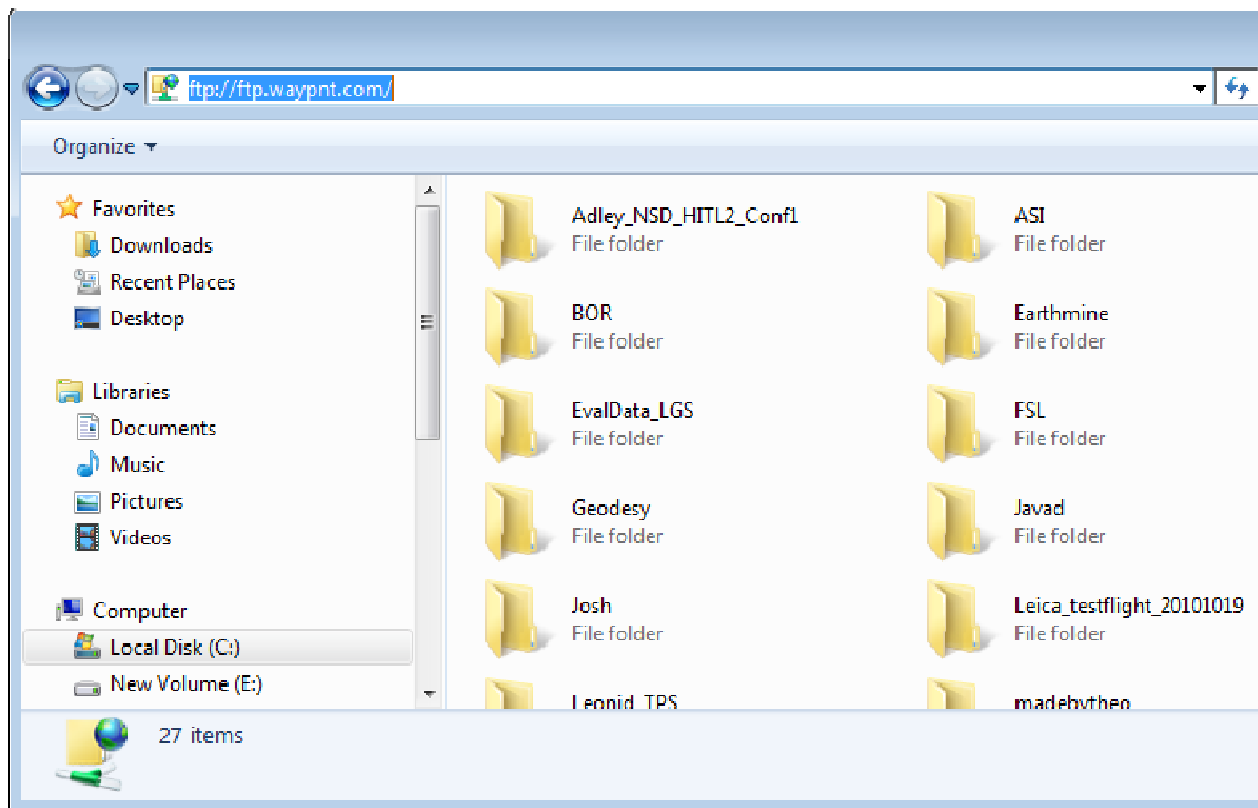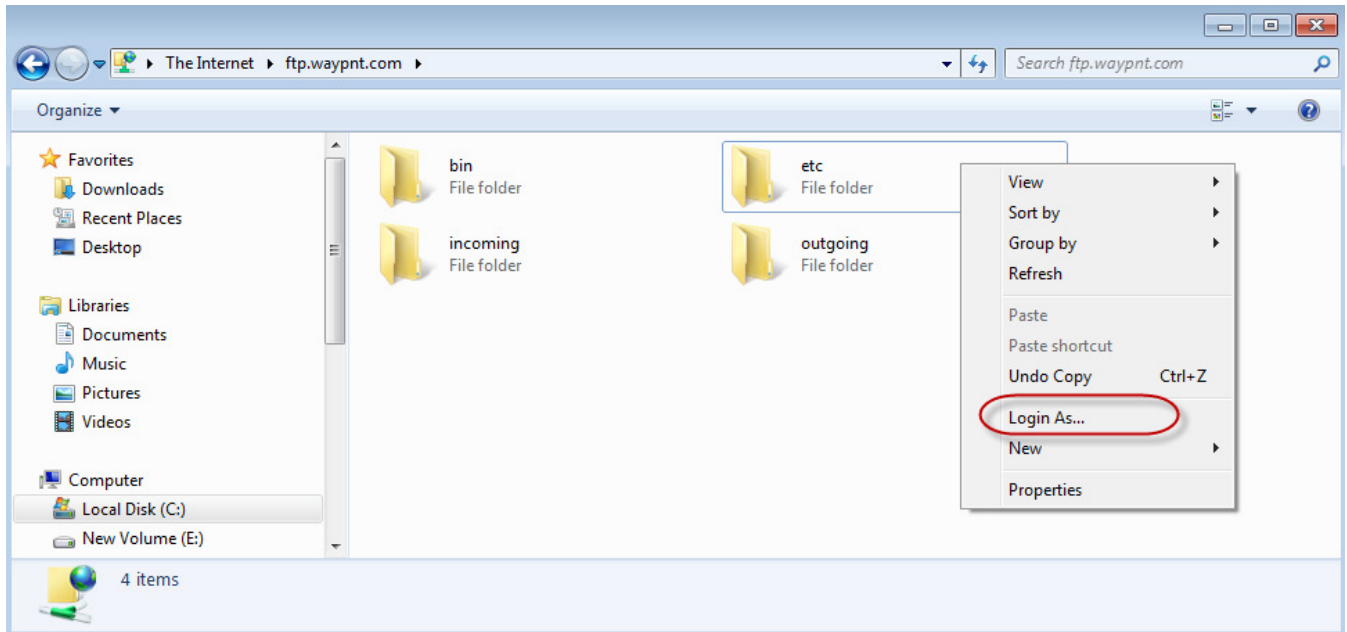Password: shop0607box
ftp://waysupport:shop0607box@ftp.waypnt.com

The easiest way of connecting to the FTP site is to use a dedicated FTP program, such as WS_FTP. If this is not possible, the recommended approach is to use *Windows Explorer* (not Internet Explorer). In the *Address* bar at the top, paste the full link (ftp://waysupport:shop0607box@ftp.waypnt.com) and press 'Enter'.

This should give you a folder view of the FTP site as shown in the image below. You should be logged in with the above credentials, but the *Address* bar will report ftp.waypnt.com (hiding the login credentials).
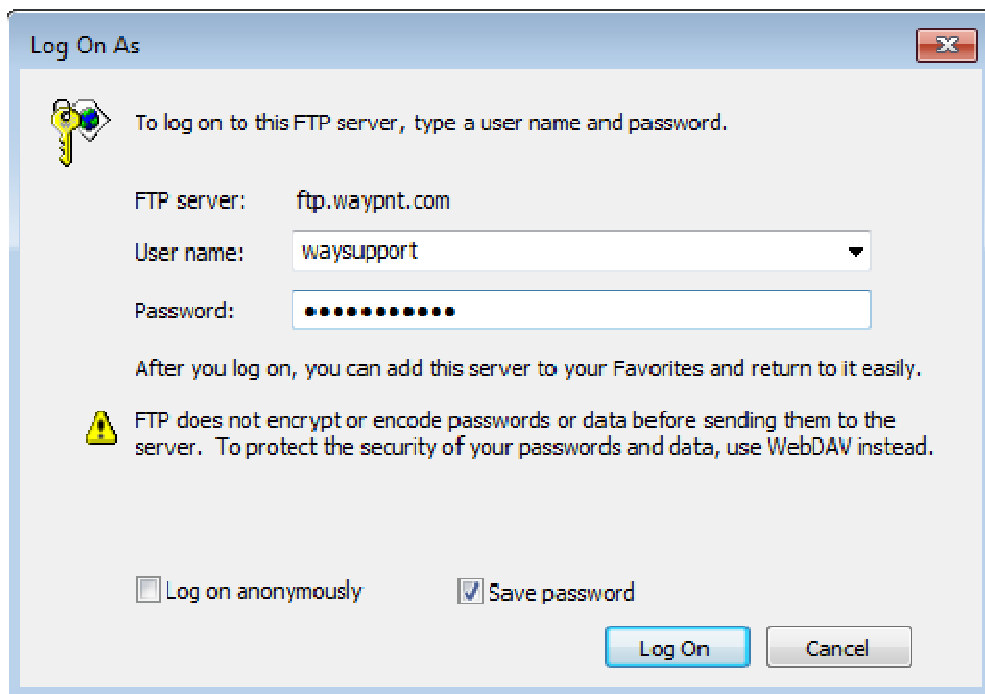

If the window only populates with "bin", "etc", "incoming" and "outgoing" folders, then you can right-click in the window and select "Login As.."

In the box that appears, you can enter the login/password:

Username: waysupport
Password: shop0607box

This should log you into the FTP site so that you can see the folders shown in the first screenshot of this e-mail. If you have any questions please contact support@novatel.ca